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METHODS AND APPARATUS FOR PROVIDING ON-THE-JOB PERFORMANCE SUPPORT

ABSTRACT OF THE DISCLOSURE

Method and apparatus are provided for job performance support. The apparatus for providing on-the-job performance support of a procedure comprises a memory configured to store performance support data. The performance support data comprises action data, resource data, reference data, procedure data, and assembly data. The apparatus further comprises a processor coupled to the memory and a display coupled to the processor. The processor is configured to access the memory, retrieve the performance support data, and assemble the performance support data to form the procedure. The display is configured to produce a Graphical User Interface (GUI) that visually presents the procedure assembled by the processor. The display is further configured to produce the GUI that visually presents an administrator interface. The administrator interface is configured to provide for the creation and modification of the action data, resource data, reference data, procedure data, and assembly data with a menu driven environment operating in conjunction with a browser of the first network.